

Safeguard Agreement Application Form

Customer Data

Company Name: _____

Customer Contact: _____

Address: _____

City: _____ Postcode: _____

Telephone: _____

Email: _____

Vehicle Data

Sprinter

Vito

Model: _____

No. of Vehicles: _____

Transmission: Automatic Manual

Level of Cover

Classic Classic Plus Platinum Platinum Advantage

Preferred Service Time (for after hours servicing a surcharge may apply)

Mon to Fri 8am to 5pm Mon to Fri after 5pm Sat 8am to Midday Sat after Midday Sunday

Primary Servicing Dealer: _____

Contract Data

Duration in Years: _____ Months: _____

Annual Mileage: _____

Other Details: _____

Dealer Data

Dealer: _____

Salesperson (Name): _____

Date: _____

Visit www.mercedes-benz.com.au/vansafeguard for more information.

Please email to: safeguard@daimler.com

OR fax to: (03) 9561 0801

OR Mail to:

Service & Parts Commercial Vehicles

Mercedes-Benz Australia/Pacific Pty Ltd

P.O. Box 4214

Mulgrave VIC 3170

Your Dealer:



Safeguard Genuine Peace of Mind.

Safeguard Benefits

Safeguard is that extra competitive edge Mercedes-Benz provides for its van owners.

Safeguard assists in making unexpected operating costs a thing of the past, allowing you to budget for maintenance and repairs according to a pre-determined schedule and agreed costs.

All work is performed by the National Mercedes-Benz Van dealer network and each Safeguard van is assigned an individual identification code so its service history, performance and specific needs are available to your authorised dealer.

The benefits of Safeguard include:

- **Pre-determined Agreed Costs:** Structured monthly costs covered by the Safeguard program to avoid unexpected service and repair bills.
- **National Backup:** Safeguard is supported by a comprehensive network of service and parts professionals.
- **Operational Reliability:** Minimise the risk of vehicle downtime through regular scheduled servicing and repairs.
- **Genuine Parts and Service:** Use of only Genuine Parts and Service delivers high standards and reliability.
- **Peace of Mind:** Business operators and drivers know their vans are supported 24/7 by the authorised national dealer network.

The Safeguard Classic Package Offer

Access to Emergency Contact

24 hours a day, 7 days a week emergency contact Australia-wide

Scheduled Service Work

A planned service schedule in accordance with your vehicle's maintenance schedule

Classic	
Access to Emergency Contact	✓
Scheduled Service Work	✓

✓ Conditions apply

The Safeguard Classic Plus Package Offer

Access to Emergency Contact

24 hours a day, 7 days a week emergency contact Australia-wide

Scheduled Service Work

A planned service schedule in accordance with your vehicle's maintenance schedule

Brake Package

Includes front and rear brake pads, rotor replacements and sensors

Classic Plus	
Access to Emergency Contact	✓
Scheduled Service Work	✓
Brake Package	✓

✓ Conditions apply

The Safeguard Platinum Package Offer

Access to Emergency Contact

24 hours a day, 7 days a week emergency contact Australia-wide

Scheduled Service Work

A planned service schedule in accordance with your vehicle's maintenance schedule

Brake Package

Includes front and rear brake pads, rotor replacements and sensors

Engine Management

Covers engine management repairs such as cooling and electrical system

Transmission and Driveline

Covers repairs such as torque converter and drive axles

Platinum	
Access to Emergency Contact	✓
Scheduled Service Work	✓
Brake Package	✓
Engine Management	✓
Transmission & Driveline	✓

✓ Conditions apply

The Safeguard Platinum Advantage Package Offer

Access to Emergency Contact

24 hours a day, 7 days a week emergency contact Australia-wide

Scheduled Service Work

A planned service schedule in accordance with your vehicle's maintenance schedule

Brake Package

Includes front and rear brake pads, rotor replacements and sensors

Engine Management

Covers engine management repairs such as cooling and electrical system

Transmission and Driveline

Covers repairs such as torque converter and drive axles

Towing

Nationwide towing coverage to the nearest authorised repair centre in the event of a breakdown

Platinum Advantage	
Access to Emergency Contact	✓
Scheduled Service Work	✓
Brake Package	✓
Engine Management	✓
Transmission & Driveline	✓
Towing	✓

✓ Conditions apply

All scheduled service work is performed as per the vehicle maintenance manual issued by Mercedes-Benz Australia/Pacific Pty Ltd. Safeguard cover is subject to acceptance of your application by Mercedes-Benz Australia/Pacific Pty Ltd and the terms and conditions of a Safeguard Agreement to be agreed.